



## MEMBER, GUEST, SPECTATOR CODE OF CONDUCT AGREEMENT

This **MEMBER, GUEST, SPECTATOR CODE OF CONDUCT AGREEMENT** (this “Agreement”) is made as of the last term written below between **PICKLR, INC. dba The Picklr** (“Club”), and (“Undersigned”). Club and Member agree as follows:

### Facility Information (the “Facility”)

The Agreement is valid at all Picklr facilities.

During Term of Membership, Spectatorship, Guest, or Appearance on the Facility premises.

1. **Respect.** Undersigned shall treat all persons with courtesy and respect all all times regardless of event intensity or outcome. Undersigned shall respect the Facility and refrain from causing damage to it.
2. **Fair Play.** Undersigned shall adhere to event and game rules to promote fair competition. This may include using appropriate equipment, complying with official rules and regulations, and wearing proper attire such as shirts and shoes.
3. **Sportsmanship.** Undersigned shall demonstrate good sportsmanship in all interactions. Communication with all parties shall be conducted respectfully, and conflicts shall be resolved in accordance with established rules.
4. **Safety.** Undersigned shall prioritize safety by avoiding reckless or dangerous play that could harm self or others. This includes safe handling of equipment, adherence to construction guidelines, and responsible use of the venue<sup>1</sup>. Possession and use of weapons on the premises is prohibited.
5. **Compliance.** Undersigned agrees to comply with staff members and follow their instructions for safety and efficiency of play. Disputes shall be initiated through proper channels.
6. **Substances.** Undersigned shall not use substances to the extent of impaired judgment or performance during pickleball activities. Smoking on the premises is prohibited.
7. **Behavioral Expectations.** Undersigned agrees that striking or attempting to have a physical altercation with any person is prohibited. Undersigned shall not threaten, harass, or intimidate any persons on the premises. Undersigned shall avoid foul, profane, or abusive language. Any criminal activity may be reported to the proper authorities.
8. **Transparency.** Undersigned shall not provide false information or records to the Facility.
9. **Disruption.** Undersigned shall not engage in any behavior that is disruptive to own or others activities on the premises.

This Code of Conduct aims to ensure a positive and enjoyable experience for all persons at the Facility. Compliance shall be upheld to maintain the integrity and community of the Facility.

All disputes will be handled as follows:

1. **Act of Dispute.** All acts of disputes shall be conducted respectfully by all parties involved.
2. **Report.** Reports must be submitted in writing to (enter email) within 72 business hours of the event. Contact information must be provided with each Report.
3. **Third-Party Witness.** All reports must include a third-party witness.
4. **Ruling.** Rulings shall be made by an unbiased individual outside of the Facility where the dispute occurred. Additional information may be obtained as needed through contact information, interviews, video surveillance, testimony, etc.
5. **Committee.** As needed, a committee of unbiased individuals shall be established to rule on disputes.
6. **Resolve.** Disputes shall be resolved within 72 business hours of the reporting. Violations shall be decided on in accordance to the validity and severity of the breach of conduct.
7. **Confidentiality.** Confidentiality shall be maintained throughout the dispute-resolution process.

Undersigned agrees with the above, and executes below as of the last date written.